



Guided Wave Europe BVBA
Leo de Béthunelaan 105/0001
9300 Aalst
Belgium

Date: November 1st, 2009

Dear Customer/ Distributor,

After a review of our operations in the Europe, Middle East and Africa Region, we have decided to consolidate into one operational centre which will be our office in Aalst, Belgium.

As a result, we have formed a new company, registered in Belgium called Guided Wave Europe BVBA with André Van den Broeck as the Sales and Support Director.

All future business will be conducted through the new company and the contact and commercial details are:

Guided Wave Europe BVBA
Leo de Béthunelaan 105/0001
9300 Aalst
Belgium
VAT Number: BE 0819.996.824
Tel: +32-53-631165

We will be closing the Hengelo, The Netherlands office at the end of this year which, unfortunately, means that, after a number of years of loyal service, Harald van Goor and Jolanda Kerkhoff will be leaving Guided Wave at the end of the year.

We look forward to working with you as we move forward and, if you have any queries, please feel free to contact us for any additional information.

Yours Sincerely,

Alastair Crawford
President
Guided Wave Inc.
